



EFHA Volunteer Commitment Requirements for Player Families

The success of our hockey association relies on the commitment and effort of every player's family. Our volunteer program is designed to ensure all families contribute to the benefit of the team. Each family is expected to engage in volunteer roles, which are categorized based on their level of time commitment and responsibility.

Volunteer Role Categories

1. Primary, Season-Long Roles

These roles require the highest level of commitment and dedication and expertise/training over the entire season. Families who take on these roles fulfill their volunteer commitment without needing to take on additional responsibilities.

- **Roles in this category:** Head Coach, Assistant Coach, Manager/Co-Managers, EFHA Board Member, EFHA Director

Expectations:

- Full-season commitment with significant, regular time involvement.
- Families in these roles have met their volunteer requirements and are not expected to contribute further in other volunteer categories.

2. Secondary, Season-Long Roles

These roles are important but generally less intensive than primary roles. They require a steady commitment across the season and contribute meaningfully to team operations. While families in these roles largely fulfill their volunteer requirement, they may occasionally be asked to help in other small ways if needed.

- **Roles in this category:** Player Assistant (Bench), Trainer, Player Assistant (Dressing Room), Fundraising, Social Media, Social Events Coordinator, Tournament Coordinator, Jersey Parent, Parent Liaison

Expectations:

- Season-long commitment with intermittent or event-based responsibilities.
- Families in these roles are encouraged to step in to support occasional tasks as needed.

3. Event-based Roles

These roles are vital to team functioning but require smaller, time-circumscribed commitments throughout the season. Families in these roles are expected to volunteer more frequently to meet their contribution requirement since each individual role is less demanding.

- **Roles in this category:** Timekeeper, Music, Box Attendant, Minor Hockey Week Volunteer

Expectations:

- Flexibility and availability to fill in for specific games or events on a rotating basis.



- Families in these roles are expected to participate consistently throughout the season.
- *The minimum number of event commitments is the total number of such events divided by the number of team members who have volunteered for them.*

Volunteer Requirement and Fee Policy

- **Primary Role Families** have fully met their volunteer obligation by taking on these high-commitment roles.
- **Secondary Role Families** meet most of their volunteer requirement but may occasionally be asked to fill additional ad hoc roles to support the team.
- **Event-based Role Families** need to commit to *multiple* volunteer shifts *throughout the season* to fulfill their requirement.

Families who do not meet their expected level of volunteerism by the season's end will incur a \$300 fee. This fee ensures fairness and supports the resources needed to operate smoothly if volunteer shortages arise. Team managers and parent liaisons, with the support of category directors as necessary, will ensure that there is a record of clear and consistent communication when a player family is not meeting their expected level of volunteerism. Families not meeting their expected level of volunteerism will also be given additional opportunities to volunteer at the end of the season before any fee is applied.

Our association values every family's contribution and appreciates your commitment to creating an enriching and supportive environment for all our players. Thank you for your time, effort, and dedication to making this season a success!