



**EDMONTON FEMALE  
HOCKEY ALLIANCE**

# EFHA — Frequently Asked Questions (FAQ)

2026–2027 Season

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Welcome to the Edmonton Female Hockey Alliance! Whether you are a new family joining us for the first time or a returning member gearing up for another exciting season, this FAQ is designed to answer the most common questions about registration, evaluations, transfers, and more. If you don't find what you're looking for here, please don't hesitate to reach out to us at [registrar@femalehockeyalliance.ca](mailto:registrar@femalehockeyalliance.ca) — we're always happy to help.

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## Registration

### **Q: When does registration open?**

Registration opens on **June 1**. Regular registration rates are in place until **July 8th**. After July 8th, rates increase by \$100.

*\*U7 excluded from the late registration rate increase.*

### **Q: Can I pay my registration fees in installments?**

Yes, fees can be paid by installments. You will be prompted in TeamSnap at the time of registration. All fees must be paid by **October 15th**.

### **Q: What age group do I register my child in?**

Refer to the Age Reference Chart below for the 2026–2027 season:

Division	Birth Year
U7	2020–2022
U9	2018–2019
U11	2016–2017
U13	2014–2015
U15	2012–2013
U18	2009–2011

**Q: Are there any additional costs to play Community hockey?**

There are additional costs after the registrations fees to play within other streams of hockey, including Community/Tiered hockey. Teams may engage in additional activities such as tournaments, extra practices, apparel, etc. Team fees will be determined by the team's coaching staff and manager and paid at the team level.

**Q: What forms of payment are accepted for registration fees?**

**Online Credit Card Payment**

Online payment by credit card will be processed upon registration. You will have the option to pay in full at the time of registration or in up to **4 installments**. Payment dates: at time of registration, July 31, September 15, and October 15. Payments are set up to charge automatically when completing online registration. The number of payments available will depend on when registration is received — register early to take advantage of all 4 payment dates.

**Payment by E-Transfer**

Registration can be completed online and paid by e-transfer. E-transfer instructions will be provided during registration. You will have the option to pay in full at the time of registration or up to **4 installments**. Payment dates: at time of registration, July 31, September 15, and October 15. The number of payments available will depend on when registration is received — register early to take advantage of all 4 payment dates.

## Q: What is your refund policy?

Unless otherwise stated in the program information bulletin/registration package, refunds will be processed as follows:

### Registration Fees

- **Prior to August 30:** Players who withdraw from EFHA prior to August 30 may apply for a refund of 100% of fees, minus the \$50 Administration Fee and TeamSnap fees.
- **August 30 – September 30:** Players who withdraw prior to September 30 but on or after August 30 may apply for a refund of 50% of fees, minus the \$50 Administration Fee and TeamSnap fees.
- **On or after September 30:** Players who withdraw on or after September 30 will be ineligible for a refund.

**Tryout Fees:** Once registered, there will be no refunds.

**Injuries/Medical Reasons:** Refund requests must be accompanied by a medical certificate from a Medical Doctor.

To request a refund, please fill out the [EFHA Request for Refund Form](#).

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## Hockey Canada ID (HCR Number)

### Q: What is my child's Hockey Canada (HCR) ID number and how do I find it?

#### For NEW to Hockey Families

Registering for any EFHA program requires a Hockey Canada Identification Number. You will need to generate a Hockey Canada Identification Number through the Hockey Canada Registry.

#### For Returning Players

You can find your Hockey Canada number in your Spordle Account (Hockey Canada Registry). If you have been registered in hockey before as a player, coach, manager, trainer, and/or official, follow these steps:

1. **Step 1:** Log in to your Spordle account.

2. **Step 2:** Click the profile icon in the top right corner.
3. **Step 3:** On the left side of the page, select “**Members.**”
4. **Step 4:** Select your participant from the icons labelled with player initials.
5. **Step 5:** Click “**View Profile.**”

The Hockey Canada ID is located directly below the player’s name. It is **8–14 digits long**.

### **Q: We are NEW to hockey! How do I get an HCR number to register?**

To generate a Hockey Canada ID number (HCR), please follow the instructions provided in the Hockey Canada ID generation document available through the Hockey Canada Registry.

[How to Create an HCR Number](#)

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## **Transfers & Residency**

**Q: We have just moved to Edmonton. How do I transfer my child from another hockey association?**

### **Moving from Outside Alberta**

Fill out an [EFHA Intent to Register with EFHA form](#)

Please fill out a [Hockey Alberta Parent Declaration Form](#).

Use the email [registrar@femalehockeyalliance.ca](mailto:registrar@femalehockeyalliance.ca) when prompted to add the Minor Hockey Association email that you are registering with.

You will be required to upload **two to three documents** to your Parent Declaration to prove residency in the EFHA boundaries. Examples of acceptable residency documents include:

- Utility bill
- Driver’s license
- Mortgage or rental agreement

### **Moving from Within Alberta**

Fill out an [EFHA Intent to Register with EFHA form](#)

Please fill out a [Hockey Alberta Parent Declaration Form](#).

Use the email [registrar@femalehockeyalliance.ca](mailto:registrar@femalehockeyalliance.ca) when prompted to add the Minor Hockey Association email that you are registering with.

You will be required to upload **two to three documents** to your Parent Declaration to prove residency in the EFHA boundaries. Examples of acceptable residency documents include:

- Utility bill
  - Driver's license
  - Mortgage or rental agreement
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## Evaluations & Team Placement

### Q: When are evaluations?

Evaluations in the EFHA Community/Tiered program start in **early to mid-September**. Typically, evaluations are not held on Labor Day weekend or the first full week of school. You will be notified prior to the age Division evaluation date. Information can be found on the EFHA website as well.

[www.femalehockeyalliance.ca](http://www.femalehockeyalliance.ca)

### Q: Can I request to play with a friend?

In **U7–U18** age divisions, EFHA accepts friend requests. We will do our best to accommodate your request, but we cannot guarantee it due to several factors, including each player's evaluation placement. Players must evaluate in the same tier for friend request to be considered.

Requests are to be made during the registration process.

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## Coaching and Volunteering

### Q: How can I sign up to be a coach or assistant coach on my child's team?

Volunteer coaches support EFHA minor hockey teams. If you are interested in becoming involved at the Community/Tiered level, please indicate that information during your player's registration process.

More information can be found on the EFHA website here:

[How to Get Involved | Edmonton Female Hockey Alliance](#)

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## Respect in Sport/The Shift Forward

### Q: Do I still need to take the Respect in Sport Parent Course?

If you still have a valid Respect in Sport (RIS) Parent course, you do not need to take one again until it expires. However, anyone needing to take the course or renew their RIS will now take the new program offered by Hockey Alberta called **The Shift Forward**, which replaces the Respect in Sport program.

### THE SHIFT FORWARD — Hockey Canada's New National Education Program

Beginning in the 2026–2027 season, Hockey Canada is launching **The Shift Forward: Evolving Hockey Culture**, a national education program for coaches and parents/guardians. Parents who are new to hockey or whose Respect in Sport – Parent certification has expired must complete this online course in place of Respect in Sport – Parent. This is a **mandatory requirement by Hockey Alberta** prior to registration.

[REGISTER FOR THE SHIFT FORWARD HERE](#)

#### Still have questions?

We're here to help! Please contact us at:

[registrar@femalehockeyalliance.ca](mailto:registrar@femalehockeyalliance.ca)

[info@femalehockeyalliance.ca](mailto:info@femalehockeyalliance.ca)

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Edmonton Female Hockey Alliance — empowering girls through hockey.



